



**RFP #DPL-CL-1906  
Addendum #4**

Date: January 10, 2019

RFP #: DPL-CL-1906

RFP Description: VOIP Telephone System for Detroit Public Library

Due Date: January 23, 2019 @ 2:00 p.m.

Return To: DETROIT PUBLIC LIBRARY  
Purchasing Department  
5201 Woodward Avenue  
Detroit, MI 48202

Please see the following responses to additional questions submitted:

1. How many phones/users will be at each site?  
*Response: The number of phones currently utilized by the Library is 270 VOIP desk phones and 36 POT lines, as indicated in the Scope of Services. There are 22 locations and approximately 300 full time and part time employees. Currently, there is no further breakdown of the ratio of phones to users.*
2. Do you have information on your existing paging system and its capabilities?  
*Response: The Library has a separate paging system, but may be able to use that same feature if it is part of the package of the solution proposed.*

All other instructions and provisions of the RFP remain unchanged.

This addendum shall be acknowledged and included with your bid response. Please be advised that failure to acknowledge this addendum may result in rejection of your bid.

\_\_\_\_\_  
Acknowledgement

\_\_\_\_\_  
Date